

Who we are

In this privacy policy references to `we`, `us` and `our` are to Bryan & Murphy Ltd trading as Chefs Connection. References to `our website` or `the website` are to www.chefs-connection.co.uk.

What information we collect & how

The information collected now or in the future via the website may include.

1. Any personal details you knowingly provide us through forms, applications and our email, such as names, address, contact telephone numbers etc.
2. Your preferences and use of email updates, recorded by emails we send you (if you have selected to receive updates on products or offers)
3. Your IP Address, this is a string of numbers unique to your computer that is recorded by our web server when you request any page or component via our website. This information is used to monitor your usage of the website.
4. Data recorded by the website which allows us to recognise you and your preferred settings, this can save you from re-entering information on return visits to our site. Such data is recorded locally on your computer through the use of cookies. Most web browsers can be programmed to reject, or warn you before downloading cookies. Information regarding this may be found in browsers `help` facility.
5. It may in the future be possible to take card payments via the website. Where we may rely on third party payment bureaus to process payments under no circumstances will we hold sensitive payment details such as your card number, expiry date or security code. All future transactions will be handled through an appointed accredited payment bureau.

What we do with your information

Any personal information we may collect from our website will be used in accordance to the Data Protection Act 1998 and other applicable laws.

The details we collect will be used to:

1. To process your orders, to provide after sales service and or requested information.
2. In certain cases we may use your email address to send you information on new product information, change of circumstances or company policy or relevant news items. In such a case you will be offered the option to opt in or out before completing your purchase.

We may need to pass the information we may collect to other companies for administrative purposes. We may use third parties to carry out certain activities such as processing or sorting data & web usage monitoring. Any third party will not be allowed to use your personal information for their own purposes.

Other Websites

This privacy policy only covers this website www.chefs-connection.co.uk. Any other websites which may be linked to our own website are subject to their own policy, which may differ from our own.

Chefs Connection
Unit B47-B52
New Covent Garden Market
Nine Elms Lane
Vauxhall
London
SW8 5HH